

LOUISIANA STATE UNIVERSITY
STUDENT HEALTH CENTER

Date: January 2004
Revised/Reviewed: May 2007

Section 2-9
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ADMINISTRATION

Title: DISMISSAL OF PATIENT FROM CARE

The provision of safe, effective health care is based on a relationship of mutual trust and respect between the healthcare provider and the patient. Occasionally this relationship may be seriously disrupted by acts or omissions of the patient or others thus requiring the dismissal of the patient from care and/or loss of eligibility for care.

Situations that may warrant dismissal of a patient from care, or loss of eligibility for care, at the Student Health Center include:

1. Refusal to follow, or a history of failure to comply with, prescribed treatment.
2. Tampering, altering, or otherwise improper or illegal use of prescriptions, drugs or prescription forms.
3. Illegal acquisition, sale or transfer of prescription drugs or controlled substances.
4. Refusal to provide or misrepresentation of identity or other information to the Student Health Center.
5. Violent or aggressive behavior or threats (with or without physical contact) directed toward Student Health Center employees, patients, or visitors.
6. Rude, disruptive or otherwise offensive behavior at the Student Health Center or directed toward its employees, patients or visitors.
7. Failure to obey or comply with any standards included in the LSU Code of Student Conduct or other University policies or procedures.
8. Remaining at or entering the Student Health Center after being asked to leave or stay away.
9. Acts, omissions, threats or conduct which pose a risk of harm to the patient or others.

Situations that may warrant dismissal from care, or withdrawal of eligibility for care, may be referred by a concerned staff member or others to the Director of the Student Health Center. The complaint will be reviewed by the Director, who may consult with the patient, staff members or any other person the Director believes may have pertinent information. The Director may consult with and/or notify the Dean of Students or other administrators. If the Director believes that dismissal of the patient from care is warranted, the Director may choose to permanently or

temporarily dismiss the patient from care and/or eligibility for care. In making a decision, the Director may consider all pertinent information and the interests of the patient, the University, and those that utilize and work at the Student Health Center.

An affirmative decision to dismiss a patient from care or lose eligibility for care will apply to all service units in the Student Health Center unless specifically stated otherwise. A student patient may appeal the Director's decision pursuant to PS-48. A student patient may request in writing that services be provided while the PS-48 appeal is pending. If such a written request is made, student must request to meet with the Director as soon as possible to consider same. The Director may deny services while the appeal is pending if after meeting with the patient the Director believes that continuing to provide services would present a danger to the patient or others and discontinuing services would not place the student's health in serious jeopardy.

Questions regarding this policy should be submitted in writing to the Director of the Student Health Center, Student Health Center Building, Louisiana State University, Baton Rouge, LA 70803.